

**STATE OF MICHIGAN**  
**COURT OF APPEALS**

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PATRICIA ALLEN,

Plaintiff-Appellee,

V

MICHIGAN BASIC PROPERTY INSURANCE  
COMPANY,

Defendant-Appellant.

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UNPUBLISHED

October 26, 2001

No. 223009

Wayne Circuit Court

LC No. 99-916020-CK

Before: Zahra, P.J., and Smolenski and Talbot, JJ.

PER CURIAM.

Defendant appeals by leave granted from an order denying defendant summary disposition in this breach of insurance contract case. We reverse and remand for entry of an order granting summary disposition for defendant.

I. Facts

This case concerns a fire insurance policy (the policy). The policy insured against loss and damage to plaintiff's residence located at 14567 Mettetal, Detroit. The policy term was from July 31, 1992 to July 31, 1993.

In late May 1993, a fire occurred at plaintiff's residence. Thereafter, plaintiff filed a claim for benefits under the policy. Defendant began its investigation of the claim. As part of that investigation, defendant notified plaintiff that she was to submit to an examination under oath and was required to provide defendant with several documents related to her ownership of the residence. It is undisputed that plaintiff did not attend any of the examinations defendant scheduled for August 11, 1993, August 26, 1993 and October 20, 1993. Plaintiff also acknowledges that she did not provide any of the documents requested by defendant. Plaintiff claims that her counsel advised her not to answer questions from defendant until after any criminal investigation into her involvement in the fire was completed.<sup>1</sup>

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<sup>1</sup> It is not clear from the record whether plaintiff or her counsel informed defendant of her reason for not complying with defendant's requests prior to filing this suit. Affidavits introduced by defendant suggest that plaintiff did not appear at the scheduled meetings and made no effort to  
(continued...)

Defendant claims that on November 5, 1993, it sent a letter to plaintiff's counsel<sup>2</sup> specifically denying plaintiff's claim for benefits.<sup>3</sup> In May 1994, defendant closed its file in regard to plaintiff's claim and, thereafter, pursuant to standard company policy,<sup>4</sup> destroyed the contents of the file.

Plaintiff was eventually charged with arson in connection with the fire at her residence, but was found not guilty. Thereafter, in March 1996, plaintiff telephoned defendant's claim examiner, informed the examiner that she had been absolved of criminal liability, and inquired as to when her claim for benefits would be paid. Defendant's agent informed plaintiff during the telephone conversation that defendant would not be paying the claim. According to defendant, plaintiff did not take any further action in regard to her claim until April 1999, when she wrote a letter again demanding payment.

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(...continued)

reschedule. Plaintiff's response to defendant's motion for summary disposition suggests that defendant was informed that plaintiff did not appear for the scheduled examinations because criminal charges were pending.

<sup>2</sup> According to plaintiff's deposition testimony, she retained several attorneys at various times of the proceedings. However, it appears that plaintiff's former counsel Ray A. Paige was the only attorney retained by plaintiff at the time of defendant's investigation of the policy claim. Defendant claims to have sent the November 5, 1993 letter to plaintiff, care of Paige. While plaintiff asserts on appeal that Paige was not her agent with respect to her policy claim, but instead only represented her in connection with criminal matters, plaintiff testified at deposition that she consulted Paige after she received defendant's first notice of an examination under oath and acknowledged that Paige was authorized to respond to the letters defendant sent in connection with its investigation.

<sup>3</sup> A copy of the letter contained in the lower court file states the following reasons for defendant's denial of plaintiff's claim:

1. Contrary to proper demand made, you have failed to render to Michigan Basic Property Insurance Association a properly executed sworn statement in proof of loss setting forth to the best of your knowledge and belief that information required to be so set forth;
2. Contrary to proper demand made, you have failed to submit to an Examination Under Oath;
3. Contrary to proper demand made, you have failed to provide Michigan Basic Property Insurance Association with records and documents requested and permit copying of such documents.

<sup>4</sup> According to defendant, its common practice is to destroy the contents of claim files after the running of the applicable one-year statute of limitations. See MCL 500.2833(1)(q).

Plaintiff filed the present suit for breach of the insurance contract on May 24, 1999. Defendant brought a motion for summary disposition under MCR 2.116(C)(7) and (10), which was denied by the trial court. This Court granted defendant leave to appeal that decision.

## II. Standard of Review

We review a trial court's decision on a motion for summary disposition de novo. *Beaty v Hertzberg & Golden, PC*, 456 Mich 247, 253; 571 NW2d 716 (1997). When reviewing a grant of summary disposition pursuant to MCR 2.116(C)(7), this Court must consider the affidavits, pleadings, depositions, admissions, and documentary evidence then filed in the action or submitted by the parties. MCR 2.116(G)(5); *Maiden v Rozwood*, 461 Mich 109, 119; 597 NW2d 817 (1999). The contents of the complaint are accepted as true unless contradicted by documentation submitted by the moving party. *Id.* A motion under MCR 2.116(C)(10) tests the factual sufficiency of the complaint. *Maiden, supra* at 120. The trial court must consider affidavits, pleadings, depositions, admissions, and other evidence submitted by the parties, MCR 2.116(G)(5), in the light most favorable to the nonmoving party. *Maiden, supra*. The moving party is entitled to a judgment as a matter of law when the proffered evidence fails to establish a genuine issue as to any material fact. *Id.*

## III. Analysis

### A. Statute of Limitations

On appeal, defendant first argues that the trial court erred in denying summary disposition under MCR 2.116(C)(7) because plaintiff's suit is barred by the applicable one-year statute of limitations. MCL 500.2833 provides, in pertinent part:

(1) Each fire insurance policy issued or delivered in this state shall contain the following provisions:

\* \* \*

(q) That an action under the policy may be commenced only after compliance with the policy requirements. An action must be commenced within 1 year after the loss or within the time period specified in the policy, whichever is longer. The time for commencing an action is tolled from the time the insured notifies the insurer of the loss until the insurer formally denies liability.<sup>5]</sup>

Defendant asserts that because the instant suit was filed far beyond one year after the November 5, 1993 denial letter, the instant suit is barred as a matter of law. The relevant time for determining when the limitations period commences following a tolling period after notification of loss is the date the insurer formally denies liability. *Saad v Citizens Ins Co of America*, 227 Mich App 649, 652; 576 NW2d 438 (1998). Notwithstanding defendant's assertion that

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<sup>5</sup> The policy at issue in this case contains a provision that is consistent with MCL 500.2833(1)(q), stating: "No action can be brought unless the policy provisions have been complied with and the action is started within one year after the date of loss."

plaintiff's claim was denied on November 5, 1993, there is not evidence from which we can establish the actual date of denial as a matter of law. According to defendant, the November 5, 1993 letter was sent to plaintiff's counsel, Paige, via regular mail and certified mail, return receipt requested. Paige has submitted an affidavit in this case denying receipt of the letter and specifying that in November 1993, his office was not located at the address to which defendant sent the letter. Moreover, plaintiff and Paige have claimed that Paige's representation was limited to criminal matters, and did not involve plaintiff's claim for benefits. Plaintiff claims that she never received the November 5, 1993 letter.

Significantly, defendant does not possess the certified mail receipt it claims to have received as the result of mailing the denial letter. Defendant claims that the receipt did exist, but was destroyed along with the rest of plaintiff's file after the running of the one-year statute of limitations. Regardless of defendant's reason for no longer possessing the receipt, without such a record and in light of plaintiff's and her counsel's denial of receipt of the letter, we cannot determine, as a matter of law, the date of the defendant's denial.<sup>6</sup> Therefore, the trial court properly denied defendant's motion under MCR 2.116(C)(7).

#### B. Wilful Failure or Refusal to Comply with Policy Conditions

Notwithstanding the failure of defendant's motion under MCR 2.116(C)(7), we conclude that defendant is entitled to summary disposition under MCR 2.116(C)(10). Defendant argues that the trial court erred in denying summary disposition under MCR 2.116(C)(10) because plaintiff willfully failed or refused to comply with policy conditions prior to commencing the present action. We agree.

The "Conditions" section of the policy includes:

1. Your Duties After Loss. In case of a loss to covered property, you must see that the following are done:

\* \* \*

d. as often as we reasonably require:

- (1) show the damaged property;
- (2) provide us with records and documents we request and permit us to make copies; and
- (3) submit to examination under oath, while not in the presence of any other named insured, and sign the same . . .

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<sup>6</sup> Defendant does not claim that its examiner's alleged oral denial of plaintiff's request for payment during plaintiff's March 1996 telephone call constituted a "denial" for purposes of the statute of limitations. MCL 500.2833(1)(q).

It is undisputed that plaintiff did not submit to any of defendant's requests for an examination under oath and did not provide the documents requested during defendant's investigation of plaintiff's claim. Plaintiff asserts that she was exercising her Fifth Amendment rights when she refused to comply with defendant's requests.<sup>7</sup>

In *Thomson v State Farm Insurance Co*, 232 Mich App 38; 592 NW2d 82 (1998), the defendant insurer argued for dismissal on the basis that the plaintiff did not comply with a policy provision that required him to submit to an examination under oath as a duty after loss. This Court defined the consequence of an insured's willful noncompliance with an insurer's request for an examination under oath. *Id.* at 85-88. This Court stated:

“willful noncompliance” in the context at hand refers to a failure or refusal to submit to an [examination under oath] or otherwise cooperate with an insurer in regard to contractual provisions allowing an insurer to investigate a claim that is part of a *deliberate* effort to withhold material information or a *pattern of noncooperation* with the insurer . . . the burden henceforth is on the *insured* to demonstrate that the insured has not deliberately withheld material information. This burden will be an extraordinarily difficult one to meet . . . if the noncompliance is willful, the dismissal must be with prejudice. [*Id.* at 87-88, 90. Emphasis in original.]

In the present case, we conclude that despite plaintiff's claim that her refusal to cooperate with defendant's investigation was based on her Fifth Amendment rights, plaintiff's conduct constituted “willful noncompliance” with the policy provisions, as that phrase was defined in *Thomson*. As stated by this Court in *Phillips v Diehm*, 213 Mich App 389, 399-400; 541 NW2d 566 (1995):

The privilege against self-incrimination not only permits a person to refuse to testify against himself at a criminal trial in which he is a defendant, but also permits him not to answer official questions put to him in any other proceeding, civil or criminal, formal or informal, where the answers might incriminate him in future criminal proceedings. *Allen v Illinois*, 478 US 364, 368, 106 S Ct 2988, 2991, 92 LE2d 296 (1986); *In re Stricklin*, 148 Mich App 659, 663, 384 NW2d 833 (1986).

However, a party to a civil action that invokes his Fifth Amendment privilege does so to the peril of his claim. See *Phillips, supra* at 400-401 (holding that the trial court did not violate the defendant's Fifth Amendment privilege against self-incrimination when it granted summary disposition for the plaintiff on the basis that the defendant did not respond to the plaintiff's evidence).

Here, plaintiff chose to file her claim for benefits under the policy. Her claim was based on the contract to which she and defendant agreed. The policy contained specific requirements with respect to plaintiff's duties after loss, including that plaintiff provide defendant with

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<sup>7</sup> We note that the criminal charge against plaintiff was not brought until June 1994, approximately eight months after defendant's final request for an examination under oath.

documents related to her claim and that plaintiff submit to an examination under oath. Plaintiff cannot avoid the policy requirements that she agreed to with defendant and, which she herself triggered by filing her claim, by asserting her right not to be compelled to be a witness against herself. While plaintiff had the right to assert her Fifth Amendment privilege in response to defendant's requests, she did so to the peril of her claim under the policy. *Phillips, supra*. We further note that although plaintiff claimed not to have submitted to an examination under oath because of her concern over future criminal charges, she also failed to provide defendant the requested documents despite the fact that such documents concerned plaintiff's ownership interests in the property and did not tend to incriminate plaintiff. Under these circumstances, we conclude that plaintiff willfully refused to comply with the policy conditions that she agreed were conditions precedent to any payment of benefits on a claim. Moreover, plaintiff's refusals to submit to an examination under oath and to provide documents requested by defendant were part of a deliberate effort to withhold material information or a pattern of noncooperation with defendant. *Thomson, supra* at 87. Plaintiff's willful noncompliance with the policy demands dismissal with prejudice. *Id.* at 88-90.<sup>8</sup>

Given that conclusion, we need not analyze the merit of defendant's argument concerning laches. However, we note that we cannot consider defendant's decision to destroy plaintiff's claim file pursuant to its own company policy as a change in condition sufficient to support a claim of laches.

Reversed and remanded for entry of an order granting defendant summary disposition. We do not retain jurisdiction.

/s/ Brian K. Zahra  
/s/ Michael R. Smolenski  
/s/ Michael J. Talbot

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<sup>8</sup> Our conclusion is not altered by the fact that plaintiff eventually submitted to a court-ordered deposition in this case. Plaintiff's deposition was not the equivalent of the examination under oath initially sought by defendant given that plaintiff's questioning was not completed at a time that defendant could make a decision regarding the merit of plaintiff's claim as the policy required. Also, there is no evidence that the documents defendant requested from plaintiff were ever provided. In fact, plaintiff's deposition testimony suggests that several of the requested documents disappeared from plaintiff's possession in March 1996 and cannot be made available to defendant.